

# CONTACT...

The AYA worker  
can be contacted  
between  
8am and 4pm.

Freephone  
0800 AYACAN  
(0800 292 226)  
or txt 027432 7771.

## FEEDBACK...

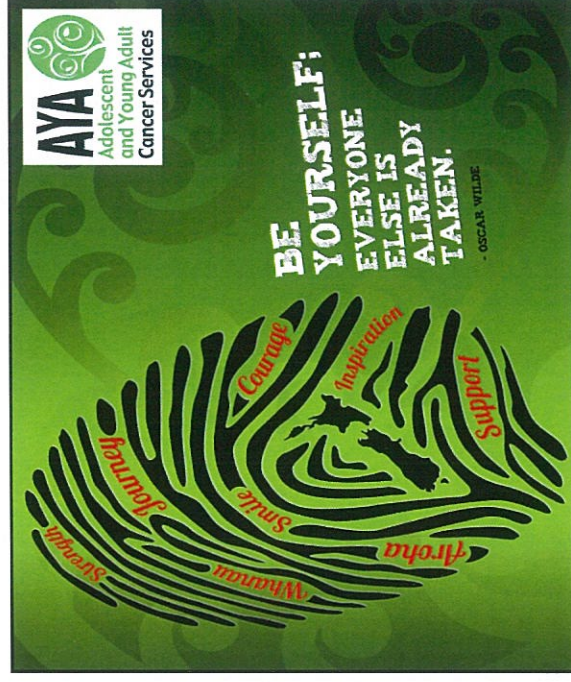
We encourage feedback and assurance is given that comments will not adversely affect your current or future care.

You can do this:

- through discussion with MidCentral Health staff providing your care
- by completing a "Tell us what you think..." pamphlet
- by contacting our Customer Relations Co-ordinator, PO Box 2056, Palmerston North 4440 or phone (06) 350 8980
- by contacting a Health and Disability Commissioner Advocate, phone 0800 112 233.

# AYA

## ADOLESCENT AND YOUNG ADULT CANCER SERVICES



MidCentral Health  
Hours: 8am to 4pm  
Freephone  
0800 AYACAN (0800 292 226)  
or txt 027432 7771.

## WELCOME TO THE ADOLESCENT AND YOUNG ADULT (AYA) CANCER SERVICE...

The Adolescent and Young Adult Cancer Service is here to help improve outcomes for young people aged between 12 and 24 in New Zealand with cancer.

This is done through helping to co-ordinate your cancer care with other health professionals, and assisting with addressing you and your families' social concerns during and after treatment.

The AYA worker is based at Palmerston North Hospital.

The AYA Service for the MidCentral DHB region covers Wanganui, Taranaki, Manawatu and Hawkes' Bay.

**THIS SERVICE IS FREE**

## THE AYA SERVICE...

- Works with young people and their medical teams to help **co-ordinate the care you need** while you receive treatment.
- Provides **emotional support** as you, your family and friends deal with a cancer diagnosis, treatment and life after cancer. If needed and with your permission, we can refer you to a specialist in this area.
- Looks at how we can help you and your family with any **financial, work or education concerns** you may be facing.
- Helps you deal with any **changes in relationships** you may experience. This can be with a parent, a sibling, a boyfriend, a girlfriend or friends.
- Will tell you about the **support services** available for you and your family in your area and with your permission, link you in with them.

- **Advocates for you** by helping you figure out the hospital and medical systems and can help you talk to your medical team, family, friends, other agencies, work or your education provider about your needs and concerns.
- Assists with any **accommodation needs** for you and your family while you receive treatment.
- Provides you with **fun stuff** if you have to come and stay on the ward at Palmerston North Hospital.
- **Supports and works** with you and your loved ones with any end of life matters, if this is needed.
- Continues working with you (if you would like) in and outside the hospital.

